

3D E-LEARNING

Course Catalog

PLANIT// TECH

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CATEGORY **Compliance**

Code of Conduct

The Code of Conduct reflects the values of your company and offers guidance for ethical and legally correct behavior. This compliance guideline should play an important role in every company and serve as an essential guideline for all employees.

To this end, this staff training offers relevant information on correct behavior, which will be beneficial to both your employees and your company. Furthermore, in the course of this training, you will receive valuable practical tips which will help you recognize and avoid violations.

20min

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TABLE OF CONTENTS

General Information What is the Code of Conduct? Legal Responsibility Preventing Corruption Fair Competition Money Laundering Insider Information Responsibility towards Business Partners or Third Parties Data Protection and Information Security Dealing with Public Authorities Responsibility towards Employees Health and Safety

Equality and Anti-discrimination

Trainan	Rights and Employee Rights
Respons	sibility towards the Company
Protecti	ng Company Property
Public A	ctivities
Respons	sibility towards Society
Respons	sibility towards the Environment
Support	and Assistance
Contact	
Checklis	t
Violatio	ns and Their Consequences
Quiz	





Whistleblowing

You've witnessed something wrong in your work environment and would like to expose it so that you and others avoid the potential consequences that might arise. However, you wonder if whistleblowing will help or harm you. You worry there might be personal consequences. But fear not: the EU whistleblowing directive and its national implementations entitle you to special protections as a whistleblower. In this course you will find out what you can report, how to report, and what protections surround you in doing both.

15min

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Chapter 1: The Plan

What can be reported?

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Who is protected?

Chapter 2: The Report

.....

Internal and external reporting points

Protection for whistleblowers

How can a report be made?

What should you consider when reporting?

.....

Feedback

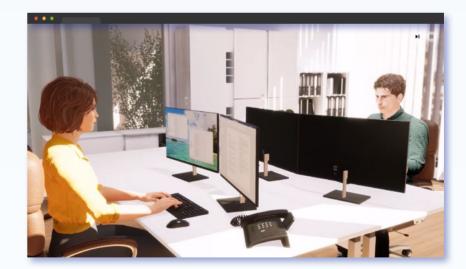
Chapter 3: The News

Publication of reports

Outro

Handout

Quiz



Compliance

Compliance, meaning conformity with legal provisions and company-internal regulations, is essential in every company. By paying heed to information regarding compliance as well as fair business practices, your employees can protect themselves from criminal prosecution and also prevent reputational damage and drops in sales and stock prices for your company. In this interactive staff training, your workforce will learn how to act in accordance with laws and regulations and which legal provisions they have to bear in mind regarding antitrust or anti-corruption laws. You can also add your company's own Code of Conduct to this webbased training and in this way adapt it to your needs.

25min

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TABLE OF CONTENTS

Definition

Responsibilities

Importance of Compliance for Companies

Compliance Management Systems in Companies

Legal Importance

International Standards

Compliance Culture

Compliance Guideline / Code of Conduct

-

Anti-Corruption Compliance

Antitrust Compliance

Financial Markets Compliance

Violations and Their Consequences

......

Whistleblowing / Whistleblower Platforms

Quiz

11





General Act on Equal Treatment

Regardless of ethnic origin, gender, religion, ideology, disability, age or sexual identity - every person is equal and also has the same rights. The General Equal Treatment Act was passed in 2006 to eliminate discrimination and disadvantages in the workplace. The aim is to create a discriminationfree zone in working life. With this interactive training, you sensitize your employees around this important topic and thereby promote correct behavior. The learning content consists of important background information as well as relevant guidelines on correct behavior.

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TABLE OF CONTENTS

Introduction

Scope of the AGG

Forms of discrimination

.....

Direct discrimination

Indirect discrimination

Harassment

Sexual harassment

.....

Exceptions

Ethnic origin

Ethnic origin	
	•
Gender	

Religion

Disability

Age

Rights of the employee

Right of appeal Right to refuse performance Right to compensation and damages Obligations of the employer Federal Anti-Discrimination Agency

Quiz





Antitrust Law

Violations of antitrust law not only restrain free competition but also entail serious consequences for your company. To help you avoid infringements of this kind, this staff training familiarizes your employees with the essential legislation in this area, such as EU law (Art. 101 and 102 TFEU), the German Act against Restraints of Competition (GWB) and the Austrian Cartel Law (KartG). With a wide range of interactive contents, your workforce will learn how to recognize violations of antitrust law and how to act in the right way.

35min

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What is Antitrust Law?Cartel ProhibitionWhat Does Cartel Prohibition Include?Relations with Competitors (Horizontal Restraints)Relations with Vendors and Customers (VerticalRestraints)Types of Prohibited AgreementsProhibition of Market AbuseWhen Does a Company Have a Dominant Position?Which Special Regulations Apply to Dominant Companies?Special Legal Regulations in Austria and GermanyConsequences of ViolationsConsequences for Employees

Antitrust Investigations Behavioral Tips
Rehavioral Tins
Quiz



Prevention of Harassment in the Workplace

Ensuring you and your employees are wellinformed about harassment in the workplace is essential for creating a respectful and comfortable work atmosphere in your company. This staff training uses appealing visuals to teach your employees all the essentials regarding harassment in the workplace. Furthermore, this course provides your workforce with useful tips on how to recognize and prevent harassment and how to act in critical cases.

12min

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TABLE OF CONTENTS

Explanation harassment in the workplace

Explanation sexual harassment

Possible affects of harassment

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Examples for harassment

Checklist for determining harassment

Prevention of harassment



Financial Markets Compliance

To ensure fair and correct trading in stocks and securities, all market players must follow the rules. Any form of insider dealing or market manipulation is completely prohibited. The Financial Markets Compliance Regulation, the European Market Abuse Regulation (MAR) and the European Market Abuse Directive (MAD) were created to prevent market abuse.

This interactive Financial Markets Compliance training familiarizes your employees with correct conduct in securities trading and in this way also protects your company. The educational contents of this course comprise both background information.

15min

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Introduction

What is insider information?

Compliance Officers

Tasks

Confidentiality-related areas

The right way to handle insider information

Sharing insider information internally

Sharing with third parties

Consequences of breaches

Embargo period

Trading ban

Quiz





Prevention of Money Laundering

The Financial Markets Anti-Money Laundering Act (FM-GwG) serves as the legal basis for measures to prevent money laundering and terrorist financing in the financial sector. Taking into account the differences between German and Austrian legislation, this staff training provides your employees with the essential legal basics as well as examples and information for practical implementation. This web-based training places special emphasis on the legal duties of care and the Know Your Customer Principle.

30min

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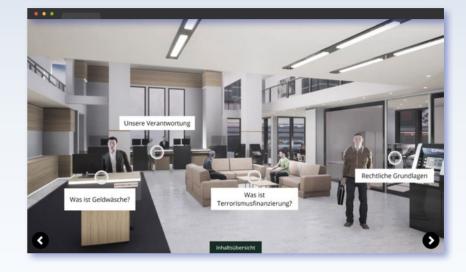


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Introduction Legal Basics What Is Money Laundering? What is Terrorist Financing? Our Responsibility The Duties of Care Short Story

The duties of care towards customers

Regulations for Providers of Life Insurances

Know Your Customer Principle

General Information

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Natural Persons

Legal Persons

Beneficial Owner or Beneficiary

Quiz	
Key Poi	nts in Connection with the Duties of Care
Special	Duties of Care
Suspici	ous Factors and Indicators for Money Laundering
Obligat	ion to Report and Handling Suspicious Cases
Protect	ion Against Claims for Compensation and
Threats	after Reporting Suspicious Activities
Retenti	on and Data Protection
Useful	inks



Preventing Corruption

In essence, Compliance means abiding by laws and company guidelines and – at the same time – taking into account moral and ethical standards. Compliance guidelines are often violated out of sheer lack of awareness. For this reason, trainings can help prevent corruption and in this way protect your employees from negative consequences and your company from reputational damage and resulting drops in sales. With the interactive web-based training "Preventing Corruption", you can familiarize your employees with these topics. The educational contents of this course include important background information and relevant guidelines on correct behavior.

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Introduction

Definition Compliance Goals of the Compliance System

Consequences of Compliance Violations

How to Avoid Violations

Definition Corruption

Prevention of Corruption

Principles for Combating Corruption

Definition Benefits

Deminion Denemos

Gifts

Quiz

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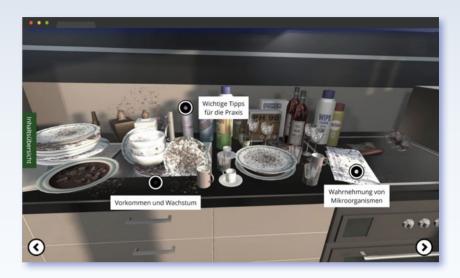


Food-handling Hygiene

In any company – especially in the food sector – the right measures of hygiene should be clearly defined. This helps prevent any kind of infection and protects your employees and customers against disease. In this training, your employees will get to know all the essentials regarding hygiene. They will also receive valuable tips – for instance on hand hygiene – to prepare themselves and your company against infections. With this knowledge, potential dangers in food production (e.g. salmonella) can be avoided.

20min

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ABLE OF CONTENTS

Legal Bases

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General food law

Country-specific food law

Microbiological Bases

Occurrence and growth

Understanding microorganisms

Important practical tips

.....

Environment and Personal Hygiene

Hazards

Cleaning and disinfection

Personal hygiene

Work bans

Quiz



PSD 2 - Payment Services Directive

25min

German

Customizable on request

Preview in PLANIT // PRIMA

Online training via PLANIT // PRIMA with certificate

The EU's Second Payment Services Directive (PSD 2) is intended to increase competition in payment transactions, but also to improve consumer protection. To achieve this, the directive regulates the rights and obligations of payment service providers and users, as well as account-holding service providers such as banks. This training uses numerous examples and interactive content to teach your employees the key points of the directive. It also provides an overview of the most important legal foundations, such as the Austrian Payment Services Act 2018 (ZaDiG 2018) and the German Act Implementing the Second Payment Services Directive.

TABLE OF CONTENTS

What is the PSD 2 Directive?

Legal basis

Regulated by the PSD 2 Directive

Actors

Payment service users

Authentication

Payment service provider

Charges

Payment initiation service provider

Account information service provider

Account servicing payment service

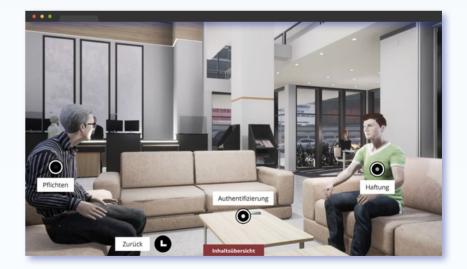
Framework contracts

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Data Protection

Quiz







Information Security

In the course of a gripping, interactive story, this 3D training familiarizes your employees with the topic of information security. It provides important background information and teaches your staff how to handle sensitive data correctly in everyday situations. While accompanying Lisa at her day at work, users get to know all the essentials of information security. They experience practical situations which put their security awareness to the test, in areas such as social engineering, phishing or password security.

20 min

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Digital Assistants

Public Wi-Fi

.....

Social-Media-Account

Shoulder-Surfing

Password Security

Key Concepts of Information Security

Downloads

Clear Desk Policy

Responsibilities

Social Engineering

Phishing

Quiz



Working from Home

In this 3D training, your employees will learn how to implement important information security guidelines when working from home. In an entertaining, interactive story, this course familiarizes your staff with all the essentials. Moreover, various elements placed in the 3D environment provide expert knowledge on topics such as clear desk policy, file destruction, updates or router and printer settings.

In this way, with the help of concrete practical examples, your employees will find out how to protect data in the best possible way and keep your company from harm.

20min

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Tram
Checklist
Intercom systems
Apartment
Monitor positioning
Video conferences
Digital assistants
Personal IT devices
Router
Clear Desk Policy
File destruction
Printer
Laptop
Quiz



Cyber Security in Public

In this course, your employees will learn what they need to pay attention to in order to be able to work safely in public. Topics covered include shoulder surfing, access protection, internet, VPN, public charging stations and much more. 10min German Online training via PLANIT // PRIMA with certificate Customizable on request Preview in PLANIT // PRIMA

TABLE OF CONTENTS In the apartment Bringing IT equipment and documents Shoulder Surfing Access protection Internet VPN Public charging stations Conversations in public Forgotten and unattended items End of course Quiz





Cyber Security and Customer Meetings

The aim of this course is to impart knowledge on how to behave safely at customer meetings. The course covers not only the meeting itself, but also the preparation and follow-up. 7min German Online training via PLANIT // PRIMA with certificate Customizable on request Preview in PLANIT // PRIMA



TABLE OF CONTENTS

.....

Intro

Preparation of IT equipment

.....

On the way to the customer

Meeting room

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Presentation

.....

After the meeting

•

Outro

Quiz



Phishing, Spear-Phishing and Ransomware

In cases of "Phishing", attackers try to gain access to sensitive information or install malicious software via various channels of communication (e-mail, phone, text message). The criminals pretend to be trustworthy individuals or companies and – if they are successful – may cause considerable harm to your company. In this staff training, your employees will get to know different kinds of attacks, such as spear phishing, whaling, vishing, smishing or blackmail via e-mail, in the course of an interactive story. They will learn not only how to recognize attacks but also how to counter them. In this way, this web-based training can increase your company's IT security and contribute to protecting sensitive company-internal data.

40 min

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Types of Phishing

Recognizing Phishing Mails and Acting in the Right Way Ransomware

Blackmail via E-Mail

Attacks via Phone (Vishing)

Attacks via Text Message or Messenger (Smishing) Checklists

Quiz



Social Engineering

The term "Social Engineering" refers to the intended manipulation of people with the goal of obtaining sensitive information and data. In the course of a continuous story, this staff training sheds light on the most common points of attack. Under false pretenses, attackers try to take advantage of typical inter-personal behaviors like being helpful or customer-friendly. Attacks can be carried out in a number of ways: via phone, via e-mail or in an ordinary conversation.

This web-based training teaches your employees in a number of interactive exercises and quizzes how to act correctly in case of Social Engineering attacks like Phishing, Vishing and Social Media Mining and how to work safely in public places.

35 min

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Access Security - Company Premises
New Acquaintances
Social Media Mining
Working on the Go
Security of Storage Media and Documents
Found or Free Storage Devices
Ransomware
Phishing
Vishing
Smishing
Summary





Information Security for Production Staff

The security of confidential information and data is of paramount importance for companies in the field of industrial production too. Information security has an important role to play in ensuring smooth business operations. This staff training – aimed at production staff – will familiarize your employees with all the essentials regarding this topic and the special requirements of the industrial sector. In this way, you can reduce the risk of industrial espionage and production downtime.

25 min

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TABLE OF CONTENTS

Core Values of Information Security	Availability and Backups
Acquisition of New Machinery	Internal Information
USB Drives and Machines & PCs	Mobile Devices
Backing Up Machines	Social Engineering
Network Cabinets	Data Protection
Prohibition of Photography	Industry 4.0
Internet and E-Mail	Quiz
Passwords	
Confidential Printouts	



Technical Issues

Found USB Flash Drive

Group IDs Clean Desk Social Media

Surfing the Internet Safely

By means of an entertaining, interactive story, this 3D training familiarizes your employees with the topic of online safety. It provides them with valuable tips to protect themselves from malware, scams, data theft or cybermobbing, both in their professional and private life. While accompanying protagonist Tim during his day at work, your employees learn – among other things – how to recognize dangerous websites, what to bear in mind when working on the go and which file endings might pose a threat.

20 min

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ABLE OF CONTENTS

Internet fraud

Consequences of malware infections

Dangerous file endings

Cyberstalking

-

Strong passwords

Mobile working

Cyberbullying

Surfing the Internet safely

Quiz



Data Classification

Mandatory practices for handling sensitive data ensure the protection of sensitive information. For instance, documents, data and data carriers have to be labeled with their respective level of classification. Increasing information security in this way, helps protect data from unauthorized access. This staff training provides your employees with an introduction into the secrecy requirements of sensitive information and offers not only important background knowledge but also a number of interactive practical examples.

20 min

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Definitions & Duties
Classified Information
Following the Standards
Information Owner
Clear Desk Policy
Practical Tips
Categories (Levels of Confidentiality)

Public

Internal Restricted

Confidential

Notes on Classification Labeling

Labeling

Data Security (Storing and Saving Data)

Transm	ssion (Transfer)	
	tion & Disposal	
	ents Left Behind	
Data St	orage Devices	
Quiz		



Secure Use of Mobile Devices

Whether smartphones, tablet PCs, notebooks etc. are used for work or private life, they often contain important and sensitive information and customer data. Insufficient protection, theft or loss of mobile devices may entail legal consequences for your company or your employees. This staff training provides information on common risks and teaches your workforce how to use portable IT devices in the right way. Some of the topics covered in this web-based training are backup creation, PIN and password protection and the prevention of shoulder surfing.

15 min

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Introduction Secure Use of Mobile Devices

Data backup on Mobile Devices

Private devices

Data handling on Mobile Devices

Access lock of Mobile Devices

Mobile Apps

Motion profiles

Sale and disposal of Mobile Devices

Personal hotspots

Quiz





Password Security

In this web-based training, your employees get to know all the essentials regarding password protection. It will help you both protect your systems and data from unauthorized access and keep your company from harm. This course teaches your staff not only how to create a secure password but also shows how to keep it safe. In a number of interactive exercises, your employees will get to know the most common forms of attacks - such as Phishing, Shoulder Surfing or Social Engineering - and will also receive useful tips for protecting mobile devices (mobile phones or tablet computers).

30 min

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Definition and Basics	
Insecure Passwords	
How Do Attackers Gain Access to Your System?	
Brute Force Attack	
Taking Advantage of Their Victims' Carelessness	
Shoulder Surfing	
Intercepting Unencrypted Data	
Keyloggers	
Dictionary Attack	
Phishing	
Vishing	
Dangers and Risks	
Risks Concerning Attacks in Work Environment	
Risks Concerning Attacks in Personal Environment	

Blackmail with Passwords from Old Data Breache	es
Choosing the Right Password	
Changing Your Password	
Storing Your Password	
Disclosing Your Password	
2-Factor Authentication	
Access Security for IT Devices	
Unlock Patterns	
Fingerprint	
Facial Recognition	
Password	
What to Do When Your Password Is Stolen	
Summary: Password Rules	
Quiz	





CEO Fraud

CEO Fraud is a worldwide phenomenon. This impersonation scam originated in the USA where criminals made billions of dollars by posing as company CEOs. Since 2016, this kind of fraud has become increasingly common in Europe too. Various companies have lost millions to this scam. In this interactive training, your employees will get to know all the essentials regarding CEO Fraud and learn how to avoid falling into this trap. The educational contents in this webbased training consist of important background information and relevant regulations for correct behavior.

TABLE OF CONTENTS

Introduction

Attackers' Strategies

Prevention

3 Helpful Steps

What to Do in Case of an Attack

Examples

Facts and Figures

Quiz



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Information Security Advanced

In a visually appealing way, this staff training teaches your employees all the essentials about risks and issues regarding information security in the company. The texts and instructions in the course are rather general to ensure that they apply to a wide range of different companies and can be adapted or extended easily. The goal of this web-based training is to familiarize your employees with the right behavior concerning cyber security and security awareness and in this way protect your company.

20 min

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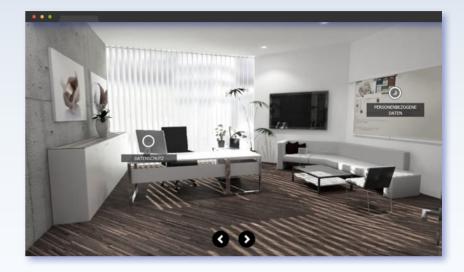


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Core Values of Information Security
Role of Information Technology (IT) in Information
Security
Security Incidents
Examples of Information Security Failures
Data Protection
Personal Data
Social Engineering

 Mobile IT Devices

 Visitors

 Safe Surfing

 Data Classification

 Password Protection

 Social Networks

 Quiz



Information Security while Traveling

Many employees are mobile and travel to customers and partner companies to conduct their business. In order to fulfil the complex requirements regarding information and data protection in a company, high security awareness is essential. In an effective and memorable way, this staff training will provide your employees with relevant background information and behavioral tips regarding information security while traveling. Thanks to its multimedia approach, this web-based training helps your employees put everything they have learned into practice.

15 min

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Handling of luggage

Security risk Mobile IT devices while travelling

Tips regarding travel documents

Credit card payment abroad

Meetings while travelling

Data theft in hotels

Public WI-FI hotspots

Clear Desk Policy while travelling

Loss and theft of Mobile Devices while travelling

Processing of sensitive data in public places

Behavior on train stations and preparation of train rides

Customer appointments

Follow-up after business trips

Quiz





Secure Use of Social Media

Employees have an integral role to play in a company's public perception. They represent their employer and also serve as the voice of their company. To ensure the best possible corporate image and to protect valuable company-internal information, responsible usage of social networks is essential. In this staff training, your employees will learn how to use social media in the right way, both at work and in their private lives. Some of the topics covered in this web-based training are postings, security risks and privacy settings.

11 min

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Notes and Terms

10 Tips for Corporate Soicial Media Use

Administration and Responsibilities

Social Media Objectives

Private Profiles

Privacy Settings

Personal Privacy and Conduct

Security Risks



Working Remotely

More and more often, business activities take

place outside the office, for instance during meetings or in public. This can be a serious threat to your company's information security. This staff training teaches your employees how to act appropriately outside of the office and how to protect company-internal information in the best possible way. Some of the topics covered are data processing, conversations in public and working with unknown wireless networks.

7 min

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METINGS METINGS CLEAR DESK POLLY CLEAR DESK POLLY CLEAR DESK POLLY

TABLE OF CONTENTS

Security risk Mobile IT Devices

Clear Desk Policy

Meetings and data loss

Working with VPN and WI-FI

Conversations in public

Data handling outside the office



CATEGORY Health and Safety

Office Ergonomics

Having proper and effective design in working environments is becoming increasingly important as we spend more time in offices, at desks, and in front of computers. This course will give you an insight into the basics of ergonomics by exploring the optimal arrangement of equipment, discussing how to promote health and productivity, and more.

15min

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Health and Safety in the Workplace

Regular trainings regarding safety in the workplace are both important and legally required – for instance in the German and Austrian occupational safety acts (ArbSchG and ASchG). This course contains all the essentials regarding measures for safety and protection in the workplace. These will help your employees prevent accidents and react in the right way if need be. Some main aspects discussed in the course are employers' rights and duties, occupational safety, First Aid and fire safety. Thanks to the interactive exercises in this staff training, your employees will have the chance to consolidate what they have learned and put it into practice, for instance by choosing the right escape route.

35min

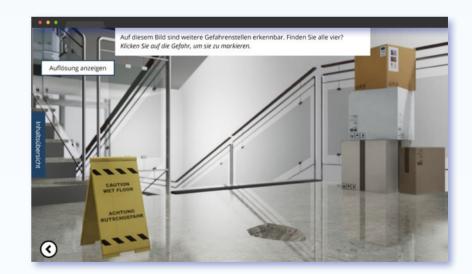
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Legal Basics, Duties of Employees General Guidelines, Work and Rest Periods Emergency Numbers Duty to Report Accidents Prohibition of Smoking and Alcohol Escape Routes Elevator and Staircase Preventing Accidents: Dangers and Possible Causes Keeping Your Workplace Tidy Suitable Platforms and Fall Hazards Slipping Hazards How to Act in Case of Work Accidents Important Information and Warning Signs Using Work Equipment

Personal Protective Equipment

Preventing Fires and Acting in the Right Way
Extinguishing: How to Use a Fire Extinguisher
Preventive Measures in Fire Safety
First Aid, Important Persons and Equipment
First Aid Measures, Protecting Yourself
Life-saving Measures
Important First Aid measures
Computer Workstations
Ergonomics
Lighting
Mandatory Rest Periods
Lifting in the Right Way
Climate
Waste Separation
Hygiene
Quiz





Fire Safety

In this staff training, your employees will learn how to act in the right way in case of a fire. This includes the correct usage of extinguishing equipment and extinguishing agents as well as measures to prevent fires. In a 3D environment, this course explains all the essential symbols, signs and fire safety systems which are required to effectively instruct your workforce. Animated, interactive sequences give your employees the chance to test their behavior in case of a fire in a practical way. This web-based training is directed at all employees in private and public companies and other organizations.

35min

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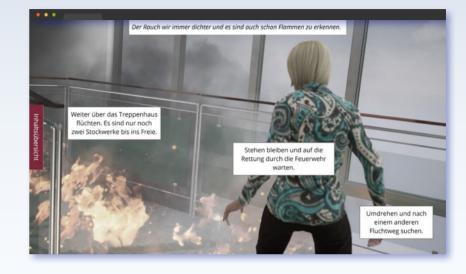


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Emergency Numbers	Tre
Fire Safety Systems	Firs
Fire Classes	Int
Escape Routes	Aft
Keeping Escape Routes Clear	Pre
Elevator and Staircase	Fla
Helping Disabled Persons	Ke
How to Act in Case of a Fire	No
3 Steps in Case of a Fire	Qu
Acting in the Right Way in Case of a Fire	
First Aid	
Injured Persons	

Treating V	Vounds	
Treating S		
First Aide	-	
Interactiv	e Dialogue	
After the	Fire	
Preventin	g Fires	
Flammabl	e Waste	
Keeping \	our Workplace Tidy	/
No-Smok	ing Policy	
Quiz		



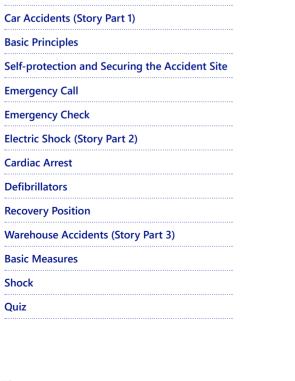
Persons on Fire

First Aid

With the help of this interactive 3D training, your employees will be familiarized with the topic of first aid in the course of a varied and exciting story. They will get to know terms such as emergency check, recovery position and CPR, but will also be made aware of topics like self-protection and securing the scene. In the e-learning course, your employees will witness various accidents at the side of the protagonists Lisa and Frank and will need to help them react correctly in an emergency. This WBT serves to give your employees an understanding of first aid measures and to refresh their knowledge, but cannot replace a physical first aid course.

20min

German and English
Online training via PLANIT // PRIMA with certificate
Customizable on request
Preview in PLANIT // PRIMA





Data Protection

Data Protection Germany

With its entertaining, interactive story, this 3D training manages to make the topic of data protection easy to understand for your employees. Among other things, they learn everything they need to know about the principles for processing personal data, data-protection measures, the duties of the controller and the rights of the data subject.

30 min

German and English Online training via PLANIT // PRIMA with certificate Customizable on request Preview in PLANIT // PRIMA



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EU GDPR scope

The processing of personal data

The principles of processing personal data

Rights of the data subject

Data Transmission to Non-EU countries

Important Points of Contact

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Controller and processor obligations

Data-protection measures

.....

Video surveillance

Handout

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Quiz



Data Protection Austria

With its entertaining, interactive story, this 3D training manages to make the topic of data protection easy to understand for your employees. Among other things, they learn everything they need to know about the principles for processing personal data, data-protection measures, the duties of the controller and the rights of the data subject.

30 min

German and English Online training via PLANIT // PRIMA with certificate Customizable on request Preview in PLANIT // PRIMA





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Video surveillance

Handout

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Quiz

Data Protection Switzerland

With its entertaining, interactive story, this 3D training manages to make the topic of data protection easy to understand for your employees. Among other things, they learn everything they need to know about the principles for processing personal data, data-protection measures, the duties of the controller and the rights of the data subject.

25 min

German, Französisch, Italienisch und Englisch Online training via PLANIT // PRIMA with certificate Customizable on request Preview in PLANIT // PRIMA

This WBT is suitable as a preparation for the new Swiss Federal Act on Data Protection.

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The scope of the FADP

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The principles of processing personal data

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Sharing personal data abroad

The FDPIC

Duties of the controller and processor

The Data Protection Advisor

Data-protection measures

Handout

.....

Quiz





The EU General Data Protection Regulation

The EU General Data Protection Regulation (GDPR) establishes a harmonized data protection law throughout the European Union. It applies to all organizations which process personal data of EU citizens. This staff training provides your employees with all the essentials regarding this legal provision and its practical implementation. Some of the topics covered in this web-based training are data security and confidentiality, the right to be informed, the right to deletion or the lawfulness of processing personal data.

20 min

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Introduction to Data Protection

The EU General Data Protection Regulation

The Marketplace Principle

Example: Address List

Personal Data

Special Categories of Personal Data

Definitions: Data Subject, Controller, Recipient

Principles for the Processing of Personal Data

Rights of the Data Subject and Duties of the Controller

Data Transmission to Non-EU Countries

The Data Protection Officer

Quiz





AI-generated Works - Legal Gray Areas

When new, novel, and disruptive technologies enter the market legal ambiguity and gray areas are sure to arise. Are works generated by artificial intelligence (AI) subject to copyright? Are artificially generated portraits still personal data? Can personal rights be violated by utilizing AI? In this course you will find some explanations and tips on how to avoid unintentionally stumbling into legal hot water.

7min

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TABLE OF CONTENTS

Start

Al and legal infringements

AI and copyright

Fake pictures of real people: Damage to reputation and privacy

Closing remarks

Bonus content

Handout



Data Protection and IT Security

According to the EU General Data Protection Regulation (EU-GDPR), companies are obligated to take technical and organizational measures to ensure the protection of personal data. However, even the best safety precautions will not suffice if your employees fail to follow certain basic rules. This staff training will familiarize your employees with the essential information regarding data protection and IT security. A wide range of examples and interactive contents help them remember what they have learned and put it into practice. Some topics covered in this training are safe surfing on the web, social networks and mobile IT devices.

30min

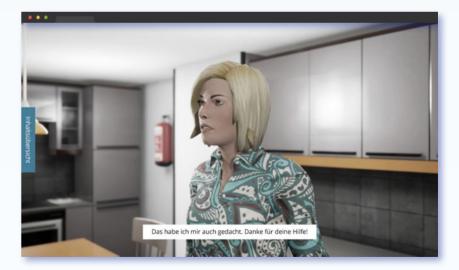
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What Is the Purpose of this Training?
Legal Basics
Personal Data
Important Parties in Data Protection
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Practical Tip: Disposing of Documents and Storage Devices
Data Transmission to Countries Outside the EU
Consequences in Case of Violations
Practical Tip: Misaddressed e-mails
Interactive Content: Dialogue
Safely Using the Internet
Social Engineering

Phishing		
Vishing and Smishing		
Password Security		
Mobile IT Devices		
Social Networks		
Quiz	 	



category **Productivity**

Staying focused at work

With its entertaining, interactive story, this 3D training shows how to best keep your focus at work. In various scenes from protagonist Chloe's day at work, course participants get to know the most common disruptive factors and receive valuable tips on how to avoid distractions and work more productively.

10min

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Intro

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Preparing your workplace

Ben needs help

A little troublemaker

Constant accessibility

Targeted e-mail editing

Chat messages as a disruptive factor

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Ability to focus

Personal factors

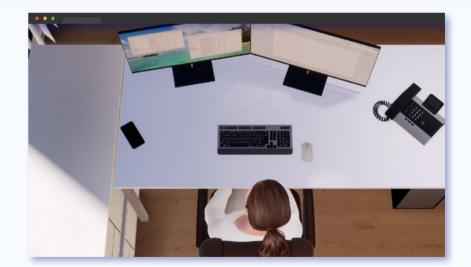
Multitasking myth

Preventing interruptions

How long can you stay focused?

Outro

Quiz



Writing effective emails

This e-learning course offers practical tips for making email communication more effective for professionals. Interactive exercises encourage you to think about meaningful subject lines, targetoriented phrasing, and sensible email design. 10min

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Intro

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Meaningful subject line

One topic per email

Short and concise

Clear formatting

Call to action

Outro

Handout

manuou

Quiz



The 80/20 Principle for Productivity & Time Management

Do you constantly struggle with a heavy workload? Do you find that the time you have is not enough to complete your tasks? The 80/20 principle can help you breathe freely again. This course will familiarize you with the 80/20 principle and provide you with practical tips and interactive exercises to reinforce what you have learned.

10min

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Intro

.....

Dialogue Ben and Chloe

What does the 80/20 principle say?

The relationship between expense and result

80/20 viewed positively and negatively

Chloe's email inbox

Is 20% effort enough?

When is the 80/20 principle applicable?

Quiz



category **Sustainability**

Sustainability at work

In this course you will learn what sustainability means, and also how your own choices can contribute to valuable and sustainable behavior in everyday work. Whether it's during your way to work, on business trips, or when properly managing waste.

15min

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Intro

What does sustainability mean?

Saving electricity: Light off

Saving power: toggle the switches

The road to work

Business trips by train

Stairs or elevator?

Dispose of cigarette butts properly

Adhere to waste separation

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Air conditioner and heater

Opening windows

What is sustainable food?

Turn off the coffee maker?

Save electricity and water when washing dishes

Save paper when print	ting
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Avoid business trips

Get involved

Outro

Handout



Diversity and Inclusion

Workplace Discrimination and Harassment

In most countries, laws clearly regulate the permissibility of unequal treatment in the workplace. In this 3D course, your employees will explore various forms of discrimination and understand the rights and responsibilities that should be acknowledged in this regard. The course includes numerous hands-on, interactive exercises, allowing participants to apply and enhance the knowledge they acquire.

15min

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